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**APPLICATIONS BY DESIGN, INC.**

*Access Control Systems for Gated Communities*

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# GateAccess.net

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## Quick Reference



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*Access Control Systems for Gated Communities*

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### Introduction to GateAccess.net

GateAccess.net is an optional module that allows home owners of subscribing communities to manage their file using a standard web browser over the Internet or mobile apps written specifically for the Google Android and Apple iOS operating systems.

To ensure that data security is not compromised, The web site is secured with 256bit encryption, and data is transferred via a second, secured and encrypted Virtual Private Network (VPN).

GateAccess.net- Login x

https://gateaccess.net/login.aspx

# GATEACCESS.NET

Login to GateAccess.net

Community Code:  
(Select a Community)  ☐ Remember

User Name:  ☐ Remember

Password:

Login

Login (Preview Version)

help

Free Residents GateAccess

Download for Android

Download for iOS

(Figure 1)



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### Resident Login to GateAccess.net

In order to log into GateAccess.net, each community is assigned a unique community code that can be selected from the drop down list on the login page (Figure 2)

By default, the user name is set to the primary (or home) phone on file in CMS, and the password is the 4 or 5-digit code number (PIN) on file. Changes to the primary phone and/or code number reflect on the login immediately.

In addition, once a homeowner logs into GateAccess.net, he or she is able to create a custom login with a user name and password that will be easy to remember.

A screenshot of the 'Login to GateAccess.net' web form. The form has a title bar that says 'Login to GateAccess.net'. Below the title bar is a label 'Community Code:' followed by a dropdown menu. The dropdown menu is open, showing a list of community codes: RM, RS, RVR, SANC, SAT, SBE, and SBW. A red arrow points to the dropdown arrow icon. To the right of the dropdown menu are two 'Remember' checkboxes, both of which are unchecked. Below the dropdown menu, the text 'Login Failed' is displayed in red. At the bottom of the form is a large 'Login' button.

(Figure 2)



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### Failure to Successfully log In and Security Block

Failure to log in will result with a LOGIN FAILURE screen (Figure 3). Should the owner fail to log in successfully 3 times within a period of 60 minutes, the system will block further login attempts for a period of 60 minutes as a security precaution. The lock will release automatically at the end of the 60 minutes period and will allow for further login attempts.



(Figure 3)



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### Resetting a Resident Login

If a resident never created a custom login, then there's nothing to reset. Simply provide the owner with the primary phone and code number on file, as well as the community code. If a custom login WAS created, open up CMS on your desktop, and bring up the INPUT FORM of the resident in question. Go to the GateAccess.net tab of the Input Form and DELETE whatever information you find under the Web User Name and Web Password fields (see circled below on figure 4).

Once the information is deleted and the INPUT FORM is closed, the login will revert back to the Primary Phone and Code Number on file.

Resident Input Form - Last updated on 12/4/2016 4:11:58 PM -

Resident Information Edit

GateAccess.net Email: support@abdi.net

Second Email:

Third Email:

Cell Phone Provider 1 (SMS):

Cell Phone Provider 2 (SMS):

Web User Name: abdisystems

Web Password:

Guest Arrival: Alert All

Include In Web Directory: Do NOT Include

Web Admin: No

Last Web Login:

Last Login IP:

Block GateAccess.net:

Occupants Information:

Prefix	Last Name	First Name	Type	Status	DOB	Sex	ExpDate	Appli
ABDi	CMS	Owner	Qualified					

Record: 1 of 1

12/4/2016 4:23:09 PM - RRAKDIMON @ ABDI CMS

(Figure 4)



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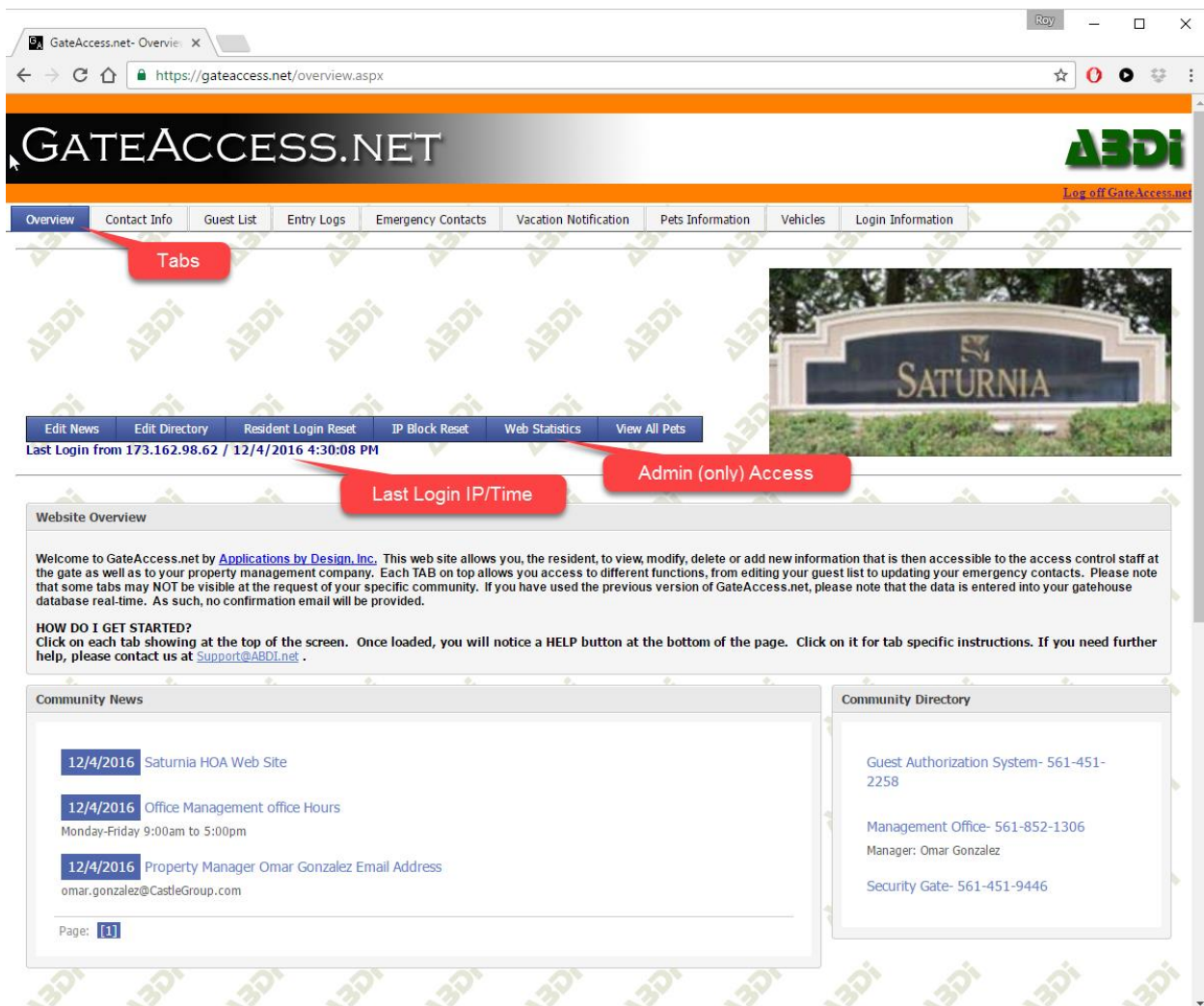
### The Web Site Interface

GateAccess.net is tab based. That means that each piece of information is listed under its own tab. Each community can request the removal of tabs that it isn't interested in having.

Only ADMINS will have the Admin Access buttons visible (see below)

Time and IP address of the last time the file was logged into will show up on the screen upon login.

Community news and directory can be updated by the admin appointed by the community by using the admin buttons shown below. Admin(s) can be designated as such on their Input Form under the GateAccess.net tab (set Web Admin to "YES" or "NO" from the drop down list. Default is "NO").



(Figure 5)



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### The Contact Info Page

The Contact Info page allow owners to:

- View Address on file (READ ONLY)
- View Listed Owners/Occupants on file (READ ONLY)
- Change their email addresses, phone numbers, guest arrival notification preferences
- Select the provider name of one or two cell phone numbers in order to get a text message when a guest arrives (in addition to email(s)).

After the changes are made, the owner must click the UPDATE INFORMATION button to save the changes.

GateAccess.NET - Resident: X

https://gateaccess.net/Contacts.aspx

# GATEACCESS.NET

Log off GateAccess.net

Overview **Contact Info** Guest List Entry Logs Emergency Contacts Vacation Notification Pets Information Vehicles Login Information

Owners and Occupants of 22037 BAYFIELD DRIVE

Last Name	First Name	Status
ABDI	Systems	Owner

Electronic Information

Email Address:  
support@abdi.net

Second Email:

Third Email:

Guest Arrival Notifications:  
Alert All

Phone Numbers

Primary Phone:  
(561) 451-3232

Cell Phone:  
( ) - -

Second Cell Phone:  
( ) - -

Alternate Phone:  
( ) - -

Text (SMS) Notifications

Provider of First Cell Phone:  
(None Selected)

Provider of Second Cell Phone:  
(None Selected)

NOTE: Selecting a Cell Phone Provider from the boxes on the LEFT will generate A Text Message (SMS) to the Cell Phone(s) above upon guest arrival. The cell phone owner (YOU!) may be charged for these messages by your carrier. Neither your association nor ABDI is responsible for these charges, and by selecting a provider from the list you're indicating your agreement to these terms.

Update Information

help

(Figure 6)





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### The Guest List Page

The Guest List page allows the owners to ADD, DELETE or MODIFY guest information (figure 7).

#	Last Name/Company	First Name	Start Date	End Date	Notes	Vendor?
<a href="#">Edit</a> <a href="#">Delete</a>	Acro	Pest Control				<input type="checkbox"/>
<a href="#">Edit</a> <a href="#">Delete</a>	Davis	Robert	1/1/2016	1/1/2018		<input type="checkbox"/>
<a href="#">Edit</a> <a href="#">Delete</a>	Diamond	Pool Service				<input type="checkbox"/>
<a href="#">Edit</a> <a href="#">Delete</a>	Happy Maids	Cleaning				<input type="checkbox"/>
<a href="#">Edit</a> <a href="#">Delete</a>	Smith	John				<input type="checkbox"/>

NOTE: If no end date is listed, the guest will remain on the list until manually removed by the resident.

[help](#)

(Figure 7)

Clicking the Add a New Guest button will show an in-line form, into which the owner can enter the information of the expected guest. Dates are selected from drop-down calendar lists. When done, clicking the UPDATE button is necessary.

[Add a New Guest](#) [Add an Event with Multiple Guests](#)

Last Name/Company:

First Name:

Start Date:  End Date:

Notes:

Vendor?: ☐

December 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17

[Update](#) [Cancel](#)

(Figure 8)



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### The Entry Logs

The Entry Logs show the logged in owner all entries that were logged into his or her address (figure 9). Entries logged in to OTHER addresses will NOT show up on the screen. The entries screen is READ ONLY.

Entry Time	Guest Name	Company	Plate	Color	Type	Gate	Officer
12/04/16 02:59:36 PM	RAMIGEZ JULIANA	VERONICAJULIANA RAMIREZ	306WVP	White	Mazda	Main Gate	J. Ward
12/04/16 11:17:16 AM	LAURA SHERRY		GNBD44	blue	Honda	Main Gate	J. Ward
12/04/16 11:07:39 AM	RAQUEL	GINA LORI CAYNE	010HFB	Black	Ford	Main Gate	J. Ward
12/03/16 05:54:18 PM	LAYLA SHERRY	SHERRY UWLA	CFIY02	Black	Honda	Main Gate	J. Ward
12/03/16 05:38:13 PM	AYNE AQUEL	AYNE AQUEL	586JLA	Black	Lexus	Main Gate	J. Ward
12/03/16 01:36:54 PM	Kalidyn Alon	ALON KAULO	DIUB13	Silver	Dodge	Main Gate	J. Ward
12/02/16 04:13:19 PM	driving school guy	KENNETN LEON				Main Gate	J. Ward
11/28/16 06:20:29 PM	Weiss David	DAVID ISAAC WELSS	585YJI	Black	Audi	Main Gate	J. Ward
11/28/16 06:00:36 PM	Weiss Eti	ESTHER WEISS	467YKL	Silver	Honda	Main Gate	J. Ward
11/26/16 05:14:32 PM	PAPA JOHN	ANDRO	G34JM3	GRAY	Nissan	Main Gate	J. Ward
11/26/16 02:45:26 PM	HERBERT S SHERRY	HERBERT S SHERRY	AYPLN	White	Nissan	Main Gate	J. Ward
11/26/16 12:46:21 PM	CAYLA HOROWITZ	HGROWITZ CATLA	715VJL	White	Volkswagen	Main Gate	J. Ward
11/26/16 12:45:11 AM	OPHIR RAHIMI		288MHI	Yellow	Chevrolet	Main Gate	J. Ward
11/26/16 12:31:24 AM	MATTHEW RIBACOFF		GAD871		ALDI	Main Gate	J. Ward
11/24/16 06:01:14 PM	Weiss Eti	ESTHER WEISS	467YKL	Silver	Honda	Main Gate	J. Ward

(Figure 9)

Entries can be FILTERED by the owner by typing into the filter bar above the first entry. That will reduce the list to include only matching entries. (figure 10)

Entry Time	Guest Name	Company	Plate	Color	Type	Gate	Officer
11/26/16 05:14:32 PM	PAPA JOHN	ANDRO	G34JM3	GRAY	Nissan	Main Gate	J. Ward
07/03/16 06:37:46 PM	PAPA JOHN'S	PAP JOHN'S	ETVJ19	Grey	Lexus	Main Gate	R. BEAN
06/27/16 09:59:21 PM	PAPA JOHNS	MARC DOMENIC RIZZO	VQ993	Grey	Ford	Main Gate	J. Ward
06/01/16 09:38:33 PM	PAPA JOHNS	STEPHEN O B THOMAS	DIPE33	Beige	Chevrolet	Main Gate	J. Ward
05/25/16 10:43:21 PM	PAPA JOHNS	FADIE A THOMAS	Y57FBU	BLK	Toyota	Main Gate	J. Ward
12/24/15 03:15:55 PM	PAPA JOHNS		877QRB	Grey	Ford	Main Gate	W. ROBINSON
11/22/15 07:58:36 PM	PAPA JOHNS	CARLOS	676NZQ	White	Toyota	Main Gate	W. ROBINSON
11/05/15 08:53:50 PM	PAPA JOHNS	FA NE A THOMAS	L34MT	Blue	Toyota	Main Gate	W. ROBINSON
07/03/15 10:42:07 PM	PAPA JOHNS	KYLE	222QBQ	Silver	Toyota	Main Gate	W. ROBINSON
11/01/14 04:03:41 PM	PAPA JOHNS PIZZA		CAELB4	Silver	Ford	Main Gate	W. ROBINSON
05/30/14 03:25:28 PM	PAPA JOHNS PIZZA		226QHZ	Silver	Ford	Main Gate	USO Harris
05/18/14 08:35:53 PM	PAPA JOHNS PIZZA		226QHZ			Main Gate	USO Harris

(Figure 10)



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### Guest Arrival Notifications Introduction

Communities who subscribe to GateAccess.net have access to Guest Arrival Notifications (GAN). There is no extra charge for the notifications, and they are included in the price of the subscription.

GANs are NOT enabled when the site rolls out so that residents will not start receiving notifications prior to the management office/security alerting them to the fact that the feature is about to become active.

There are three types of supported notifications: emails, text messages and push notifications.

Homeowners may choose to receive (or not) any combination of the above choices.

The notifications allow for increased security as any resident gets alerted when someone is logged to his or her house.

**NOTE:** if the entry is NOT logged in by the security officers, or if it is logged in to a different address (for example, a pool service company who services many homes in the community may be logged in elsewhere), then no notification will be sent to the owner.



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### Email Notifications

Emails alerts may be activated by the owner by logging into GateAccess.net using a desktop browser (such as Chrome, Safari or Internet Explorer, for example), navigating to the CONTACT INFO tab, and entering a valid email address into the FIRST email field, and if required, into the SECOND email field. The third email field is not used for notifications.

In addition, the GUEST ARRIVAL NOTIFICATION drop-down list (figure 11) should be set to ALERT ALL or TEMP ONLY (for alerts for ALL guests, or only for temporary guests, respectively).

To STOP the emails, simply change the dropdown list to NO ALERT. When done, click on the UPDATE button at the bottom of the screen.

GateAccess.net- Resident

Secure | <https://gateaccess.net/Contacts.aspx>

Electronic Information

Email Address:

Second Email:

Third Email:

Phone Numbers

Primary Phone:

Cell Phone:

Second Cell Phone:

Alternate Phone:

Visitor Arrival Preferences

Guest Arrival Notifications:

Alert All

Temp Only

No Alert

NOTE: Selecting a Cell Phone Provider from the boxes on the LEFT will generate A Text Message (SMS) to the Cell Phone(s) above upon guest arrival. The cell phone owner (YOU!) may be charged for these messages by your carrier. Neither your association nor ABDI is responsible for

(Figure 11)



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### Text Message Notifications

The system is able to text up to two different cell phones per logged entry (for compatible providers). To enable the notifications, log into GateAccess.net using a desktop browser (such as Chrome, Safari or Internet Explorer, for example), navigate to the CONTACT INFO tab, and enter a valid cell phone number into the FIRST cell phone field, and the SECOND cell phone field (if two notifications are required). In addition, a provider MUST be selected from the list in order to enable the text messages.

The screenshot displays the GateAccess.net web interface. The top section, titled "Phone Numbers", contains four input fields: "Primary Phone:" with the value "(610) 268-5616", "Cell Phone:" with the value "(610) 636-5494", "Second Cell Phone:" with the value "(561) 239-9856", and "Alternate Phone:" with the value "(561) 239-9856". Red arrows point to the "Cell Phone:" and "Second Cell Phone:" fields. The bottom section, titled "Visitor Arrival Preferences", includes a "Guest Arrival Notifications:" dropdown set to "Alert All", and two dropdowns for "Provider of First Cell Phone:" (set to "AT-T") and "Provider of Second Cell Phone:" (set to "Verizon"). A list of providers is shown below, including "Verizon", "T-Mobile", "Sprint", "US Cellular", "Alltel", "Boost", and "Virgin Mobile". A red note on the right states: "NOTE: Selecting a Cell Phone Provider from the boxes on the LEFT will generate A Text Message (SMS) to the Cell Phone(s) above upon guest arrival. The cell phone owner (YOU!) may be charged for these messages by your carrier. Neither your association nor ABDI is responsible for these charges, and by selecting a provider from the list you're indicating your agreement to these terms."

(Figure 12)



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### Notes and Troubleshooting of Text Message Notifications

1. Selecting a Cell Phone Provider from the boxes on the LEFT will generate A Text Message (SMS) to the Cell Phone(s) above upon guest arrival. The cell phone owner (YOU!) may be charged for these messages by your carrier. Neither your association nor ABDI is responsible for these charges, and by selecting a provider from the list you're indicating your agreement to these terms.
2. In order to avoid charging the community for large volumes of text messages, ABDI utilizes the EMAIL to TEXT feature offered by many providers. That means that rather than sending a “real” text message, we email the cell phone number @ the provider’s SMS gateway. For example, emailing [5551234567@txt.att.net](mailto:5551234567@txt.att.net) would generate a text message on the subscriber’s device.
3. Should text messages not go through on guest arrival, the customer is encouraged to log into his or her AT&T/Verizon/Sprint/T-Mobile/etc. account and ensure that the EMAIL TO TEXT feature is active.

Below is an example for the AT&T setup link. Other companies have similar sites.

<https://www.att.com/esupport/article.html#!/wireless/KM1046120>



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### Push Notifications

In order to receive push notifications, the resident must download the GATEACCESS.NET app from the Google Play Store or the Apple App Store for Android or iOS devices, respectively.

Once the app is installed, and the owner is logged into it for the first time, push notifications will become active. The device settings will allow the owner to control the appearance of the notifications, whereas on an iOS device, for example, they can be controlled by going to SETTINGS->NOTIFICATIONS->GATEACCESS and changing the ALERTS values.

All devices active on the account may be viewed and managed (figure 13) on the GateAccess.net web site, under the CONTACT INFO page.

The screenshot shows a web browser window with the URL <https://gateaccess.net/Contacts>. The page displays two sections: "Visitor Arrival Preferences" and "Registered Devices for Push Notifications".

**Visitor Arrival Preferences:**

- Guest Arrival Notifications: Alert All (dropdown menu)
- Provider of First Cell Phone: AT-T (dropdown menu)
- Provider of Second Cell Phone: Verizon (dropdown menu)

**Registered Devices for Push Notifications:**

#	Device Name	Enabled	Type	Last Login
<a href="#">Edit</a> <a href="#">Delete</a>	CDE3 iPhone X	<input checked="" type="checkbox"/>	iOS	11/19/2017 2:10 PM
<a href="#">Edit</a> <a href="#">Delete</a>	iPhone 6s	<input checked="" type="checkbox"/>	iOS	3/29/2018 2:51 PM
<a href="#">Edit</a> <a href="#">Delete</a>	Tina DiMenna's iPhone	<input checked="" type="checkbox"/>	iOS	4/20/2018 9:19 AM
<a href="#">Edit</a> <a href="#">Delete</a>	blackberry STV100-1	<input checked="" type="checkbox"/>	Android	5/22/2018 10:25 PM
<a href="#">Edit</a> <a href="#">Delete</a>	iPhone	<input checked="" type="checkbox"/>	iOS	6/12/2018 10:18 AM
<a href="#">Edit</a> <a href="#">Delete</a>	Chuck's iPad	<input checked="" type="checkbox"/>	iOS	7/16/2018 2:15 PM
<a href="#">Edit</a> <a href="#">Delete</a>	Dan's iPhone	<input checked="" type="checkbox"/>	iOS	7/20/2018 1:33 PM
<a href="#">Edit</a> <a href="#">Delete</a>	Daniel's iPad	<input checked="" type="checkbox"/>	iOS	7/20/2018 1:50 PM
<a href="#">Edit</a> <a href="#">Delete</a>	google Android SDK built for x86	<input checked="" type="checkbox"/>	Android	7/25/2018 8:03 AM
<a href="#">Edit</a> <a href="#">Delete</a>	Christopher's iPhone	<input checked="" type="checkbox"/>	iOS	7/25/2018 12:14 PM

(Figure 13)